AMERICAN FILM INSTITUTE
JOB DESCRIPTION

POSITION: Campus Security Officer (Day or Swing Shift)
DEPARTMENT: Office Services
LOCATION: Los Angeles Campus

PRINCIPAL RESPONSIBILITIES:
The Campus Security Officer (Day/Swing) is responsible for providing a safe and secure environment for staff, faculty, Fellows and visitors to the AFI campus during the Day (7:00 a.m. – 3:00 p.m.) or Swing (3:00 p.m. – 11:00 p.m.) shifts.

The Security team is the first line of response to any unsafe situation that may arise by providing direct protection, conflict management and related public service.

PRINCIPAL DUTIES:
• Provide a visible deterrence to crime, prohibited activities or suspicious activities on campus, driveway and shared walkway.
• Provide ongoing inspections of the campus, reporting unusual activities or incidents and intervening (with force if necessary) to remove or detain potentially threatening elements.
• Observe campus and perimeter activities to identify and intercept suspicious or unauthorized individuals, vehicles and/or materials.
• Manage any arising conflict as efficiently and safely as possible; certain crisis situations may require decisive action under extreme pressure.
• Perform hourly foot patrol of assigned location checking for unsafe conditions, hazards, unlocked doors, blocked entrance/exits and/or mechanical issues.
• Perform unlocking/locking procedures relevant to assigned post during the final hour of patrol.
• Inspect buildings, grounds and perimeters to identify and report any exterior lighting outages or other potential hazards.
• Communicate with the Switchboard and Human Resources to ensure smooth daily operations of campus.
• Open and secure rooms and facilities as scheduled by sweeping each unoccupied room to assess items of value; any personal items left behind must be documented unless found in a common area, in which case the item should be logged in and placed in the Lost and Found.
• Enforce AFI’s parking policy as outlined in the Security Manual; this includes issuing parking citations for policy violations.
• Monitor traffic flow and provide parking assistance during special events or other campus activities (e.g., registration).
• Prevent unauthorized removal of AFI’s equipment or materials.
• Respond to emergency and routine incidents; move quickly to location and effectively diffuse dangerous situations; be prepared to directly confront hostile persons to protect lives and property.
• Investigate and report all incidents/accidents, theft and other security concerns; HR must be notified of all incident reports as soon as possible and finalized reports must be submitted to HR upon completion but no more than 24 hours after the incident.

• Serve as a member of the Emergency Response Team.

• Assist in execution of practice and actual evacuation drills.

• Assist in communicating information to the Emergency Response Team members during an evacuation and/or other emergency situation.

• Maintain radio communication with security personnel.

• Check and secure all areas during shift and upon campus closing.

• Monitor Security cell phone and respond to all calls.

• Coordinate any after business hours deliveries of production trucks, vehicles and/or equipment, including pick up of the same.

• Monitor alarm systems and respond appropriately to sounding alarms including communicating with Tyco ADT, fire and/or law enforcement.

• Submit Daily Activity Report (DAR) by end of shift; report should include all tasks performed and relevant campus activities observed during shift (i.e., parking violations, trespassers, lost and found, etc.).

• Perform other duties and responsibilities as assigned.

**EXPERIENCE/SKILLS REQUIRED:**

• High School Diploma required.

• Minimum two years experience in Security Operations.

• Must possess a current Security Guard certification issued by the State of California or other licensing agency.

• Must possess a current pepper spray permit (or obtain one within 45 days of hire).

• CPR and First Aid Certification preferred.

• Training in the exercise of the powers to arrest desired.

• Ability to maintain professional composure when handling varied high-pressure situations including hostile persons.

• Ability to act effectively without immediate supervision in making judgments regarding policy and procedures.

• Skilled in observation techniques.

• Customer service skills with the ability to establish and maintain rapport with internal and external contacts.

• Proven ability to handle numerous tasks with appropriate follow-up and reporting activities while not losing sight of the big picture.

• Strong oral and written communication skills with the ability to convey complex concepts and procedures in simplistic terms.

• Ability to work independently and with minimal supervision.

• Strong diplomacy skills and professionalism are mandatory; this includes the ability to maintain complete confidentiality and discretion.

• Possess a positive and professional attitude with the ability to work as a member of a high-energy, results oriented team.

• Ability to work calmly under pressure.

• Personal integrity and the ability to inspire confidence and trust.

• Computer skills with general knowledge in Microsoft Word, Excel and Mac Mail.

• Ability to work standing up for extended periods of time.

• Ability to run and/or climb stairs to respond quickly to emergency situations.
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• Ability to work with sustained exposure to inclement weather; required to work in/or under conditions that require the use of protective gear with an awareness of personal safety and safety of others.

SUPERVISION:
The Campus Security Officer (Day/Swing) will perform all duties and responsibilities under the guidance and supervision of the Director, Campus Operations.